

ESTABLISHED 1971



Flynn's Air Conditioning Service, Inc. 772-283-4114

CONTRACT NO. _____

AIR CONTITIONING, HEATING & MAJOR APPLIANCE PARTS AND LABOR WARRANTY CONTRACT

With this agreement, you enjoy the benefit of an expert tune-up and meticulous cleaning to save energy and dollars!

Customer Name _____ Email _____

Billing Address _____ Gate Code _____

City/State/zip _____ Phone _____

Service Address _____

BASIC PACKAGE COVERING

OFFICE USE ONLY

Contract Effective _____

Contract Expires _____

Air Conditioning, Heating, Thermostat, Humidistat including 1 tune-up

COMPLETE PEACE OF MIND

TOTAL BASIC PACKAGE \$ _____

Table with 4 columns: OPTIONS, Year of Appliance, QTY, AMOUNT. Rows include Water Heater, Refrigerator, Garbage Disposal, etc.

TOTAL OPTIONS \$ _____

TOTAL CONTRACT PRICE \$ _____

Table with 2 columns: MODEL NUMBER, MOD.YR. Rows for A/C CU, A/C AHU, REFRIG.

INSTRUCTIONS: Choose desired options. Fill in amount column. Enter total in spaces indicated. Retain bottom copy for your records and return other copy/copies with your payment.

Customer Signature _____ FACS Acceptance _____ Kim Flynn Mason

Flynn's Air Conditioning Service
1323 S.W. Thelma Street
Palm City, Florida 34990

Phone: 772-283-4114

Fax: 772-781-1307

Dear Valued Customer,

Your **Annual Parts and Labor Warranty Contract** is enclosed. This plan covers one maintenance a year, and service calls with new parts and labor for air conditioning and heating equipment (please review the back of the contract for more details).

To better serve all our customers we will complete the maintenance during the fall, winter, and spring months.

Please remember to check your batteries and settings on the thermostat and humidistat before calling for service as this will incur a non-covered charge. If your system is not working always turn it off at the thermostat and give us a call.

Additional filter changes will be chargeable.

Please sign the enclosed contract and return one copy along with your check to 1323 SW Thelma St., Palm City, FL 34990; keep one copy for your records. Please be sure to include your email on the returned form, our technicians now have tablets.

Flynn's also offers warranty contract on major appliances. See the list below, and please adjust your contract accordingly.

Flynn's Air Conditioning Service, Inc. is a family owned and operated business serving the local community for over 45 years, and we would like to thank you for your continued business.

| Price list is based on age of equipment | 1-5 yrs | 6-9yrs | 10yrs + |
|---|----------------|---------------|----------------|
| Air conditioning (up to 3 tons)* | \$245.00 | \$280.00 | \$315.00 |
| Attic System (up to 3 tons)* | \$275.00 | \$310.00 | \$345.00 |
| 2 nd System- Air Conditioner (up to 3 tons)* | \$210.00 | \$245.00 | \$280.00 |
| 2 nd System- Attic Air Conditioner (up to 3 tons)* | \$240.00 | \$275.00 | \$310.00 |
| *A/C Over 3 Ton- Add \$15 per ton | \$15.00 | \$15.00 | \$15.00 |
| Heat Pump | \$42.00 | \$42.00 | \$42.00 |
| Appliances | 1-5yrs | 6yrs + | |
| Water Heater Electric only/ No tankless | \$23.10 | \$29.70 | |
| Refrigerator | \$24.53 | \$40.92 | |
| Refrigerator w/ice maker | \$32.74 | \$49.10 | |
| Refrigerator w/thru door ice/water dispenser | \$49.10 | \$65.49 | |
| Garbage Disposal | \$16.50 | \$29.70 | |
| Oven & Range w/self-cleaning oven | \$40.92 | \$49.10 | |
| Dishwasher | \$21.62 | \$40.92 | |
| Washer & Dryer | \$81.86 | \$98.23 | |
| Microwave labor only coverage (built in only) | \$45.10 | \$60.50 | |

ONE YEAR PARTS AND LABOR SERVICE CONTRACT

PURPOSE AND INTENTIONS

To provide parts and labor to maintain equipment or items in proper working order by providing quality service.

SERVICE REPAIR FORMULA

| ITEMS SELECTED | WHAT'S COVERED | WHAT'S NOT COVERED |
|---|--|---|
| CENTRAL AIR CONDITIONING AND ELECTRICAL HEATING | All essential component parts, thermostat, humidistat, evaporator fan motor, condensing fan motor, relays, capacitors, transformers, contactor, blower wheel, fan blades, freon, and electrical heat components. | Filter, Heat Exchangers, Zone Controllers, Cabinets and Castings, Humidifiers, Electronic Air Cleaners and Other Accessories, Compressor, Evaporator and Condenser Coils, Condensate Pans, Aux. Condensate Pans, Condensate Pump, Ductwork. |
| HOT WATER HEATER | Replacement of Electrical Components, Temperature/pressure valve. | Tank ruptures, rust, corrosion. |
| APPLIANCES (installed type only) | All essential component major appliance parts for refrigerators, ovens and ranges, ice makers, dishwashers, microwave ovens, washers and dryers, trash compactors, garbage disposals. | Plastic parts, shelves, knobs, clocks, glass, gaskets, hoses, ceramic tops, compressor, obsolete non-repairable parts or assemblies, magnetron tubes, touchmatic boards, cabinets, trim, lint screens, exhaust fans, rust and corrosion. |

ADDITIONAL CLARIFICATIONS

- A. Emergency Service items are refrigerated and major water leaks.
- B. Flynn's Air Conditioning Service, Inc. cannot be held responsible for equipment malfunctioning damage, or any damage arising from mildew, excessive humidity, improper water supply, improper electrical supply, abuse, negligence, theft, vandalism, fire, flood, water damage, tornado, hurricane or lightning, including moving any equipment for repairs.
- C. If any item is considered unrepairable in our opinion, or if repair cost would exceed replacement cost, item replacement is stated and agreed as a normal business course of action.

All replacement costs are to be the responsibility of the owner of the item. No replacement costs are to be deemed the responsibility of Flynn's Air Conditioning Service, Inc. Items not purchased from, but installed by, Flynn's Air Conditioning Service, Inc. are subject to an installation charge.

- D. Any selected item covered must be accessible. Item cannot be behind walls, under the floor or require furniture moving to reach for repair.

CONTRACT TERMINATION

1. In the event the Service contract is canceled by the customer, return premium shall be based on 90% of the unearned prorated premium, less any claims that have been paid.
2. In the event the Service Contract is canceled by Flynn's Air Conditioning Service, Inc. return of premium shall be based on 100% of the unearned prorated premium.
3. Any misrepresentation of age or coverage will void this contract.